

भारतसरकार/Government of India
रेलमंत्रालय/Ministry of Railway
(रेलवेबोर्ड)/Railway Board

No. 2022/Sec(CCB)/210/CIB

New Delhi, Dated:19.06.2022

Directive No. 56/2022

Sub: Revamping of Crime Wing, formally known as Crime Intelligence Branch (CIB) and Passenger Security Cell of Zonal Railways/Railway Protection Force.

In exercise of the powers conferred under Rule 28 of the RPF Rules, 1987, Director General/Railway Protection Force hereby issues the following Directive regarding working of Crime Wing and posting of Enrolled Member of Force in Crime Wing over the Zonal railways.

Mandate:

Crime Wings (CW) at Zonal level: Rule 17.4 of the RPF Rules, 1987 provides for provision of Crime Wings at Zonal level as under -

"Crime Wing shall function as a specialised squad for collection and collation of information pertaining to criminals prying on railway property, detection of crime, inquiries into difficult cases having wider ramifications, arrest of criminals and their prosecution. The Principal Chief Security Commissioner may attach some enrolled members of the Force working in this Wing of his Security Commissariat as also the Dog Squad and handlers to each division. Control over such staff shall be shared functionally between the division and the Security Commissariat as may be ordered by the Principal Chief Security Commissioner."

Basis above, different Zonal Railways have different structure & functioning of Crime Wing in their zones. In view of the above and the changing role & responsibilities of the RPF in present security scenario, there is need to restructure the present set up and functioning of Crime Wings at different level.

1. **The Function of Crime wing will be divided into two major categories -**
 - A. **Analytics & Data Management cell**
 - B. **Detective & Investigative cell, and**
- A. **Role & Responsibility of Analytics and Data Management Cell (ADM Cell)-**

- (i) It shall be responsible for Maintenance of all statistics pertaining to crime against railway property, achievements under Railways Act as well as for preparation of charts, graphs, maps etc.
- (ii) Maintenance of Dossiers and Card Indices related to crime against railway property, passenger offences and criminals/habitual offenders.
- (iii) Collections, collation and dissemination of crime summaries, statistics and other information related to crime against railway property and passenger offences.
- (iv) Publication of Criminal Intelligence Gazette.
- (v) Maintenance of records and files connected with crime and criminals/receivers of stolen railway property, their modus operandi and other connected office records.
- (vi) Preparation of agenda and minutes for various Crime Meetings.
- (vii) Preparation of returns regarding crime for submission to other departments.
- (viii) Maintenance of all statistics of cause-wise and commodity-wise claims paid by the Railway Administration and a periodical analysis of figures with a view to monitor the same.
- (ix) Study of all cases of obstruction and tampering with Railway track, signal & advising corrective action.
- (x) Keeping details of persons and other Railway employees who are suspected in thefts and other crimes.
- (xi) Regular analysis of Crime data with the help of RSMS and to put up desired analytics. Culling out data from various modules of RSMS and dossiers, create actionable inputs and forward to field units for necessary action.
- (xii) Compilation of data under various operations mentioned in webpage <https://rpf.indianrailways.gov.in/RPF/SpecialDrive/drive.jsp> and subsequent action like issue of press release, sending monthly report to HQ etc. Monitoring of performance of RPF under various operations mentioned above.
- (xiii) Monitoring of cases of Untoward Incidents and their investigation with the help of RSMS or otherwise and issues related with it.
- (xiv) Planning of Special Drives & their monitoring.
- (xv) Issues related with ICJS/CCTNS/SIMS etc.
- (xvi) Recoveries & drives against offences of Central & State Minor/Special Acts.
- (xvii) Monitoring of enquiry into RP (UP) Act & Railway Act cases and putting case diaries before the Competent Authority.

- (xviii) Assist in issues related with Special Report Cases, its supervision and monitoring.
- (xix) Assist in issues related with arbitration of Part – I & II crimes.
- (xx) All other issues endorsed by PCSC/Sr. DSC/DSC.
- (xxi) All issues related with Parliament Questions, Assurances etc. pertaining to Crime.
- (xxii) Correspondences related to all Parliamentary Committees, Commissions, Adhoc Committees, ZRUCC, DRUCC etc.
- (xxiii) Bandobast Duties in Rallies, Bands, Melas, Agitations, Hon'ble Minister's programs etc.
- (xxiv) Create and monitor data bank pertaining to receiver of stolen Railway Property commodity wise, their Harbour and black spots.
- (xxv) Monitoring execution of summons, warrants, action under 82 and 83 Cr.P.C. Coordination with PP for better prosecution of complaints filed by IOs of RPF in the court of law.
- (xxvi) Identification of habitual offenders and advising IOs to pray for more stringent punishment for them. Exploring possibility of use of Gangster Act or MCOCA in certain cases for dealing with organised crime.
- (xxvii) The DI Cells working in Sr. DSC offices will be merged with ADM Cells whenever they are functioning in the Division. The ADM Cell will take over the responsibilities shouldered by the erstwhile DI Cells.

B. Detective and investigative wing (D&I)

- (i) Making thorough enquiries into cases, specially entrusted to them as decided by PCSC/Sr. DSC/DSC I/c, having wider ramification& send progress report.
- (ii) Collection of intelligence regarding the activities of active criminals and suspects involved in crime against railway property or passengers or crime under chapter -XV of Railways Act, NDPS Act or Crime of Human/Wildlife trafficking. It will also organise raids, searches, stakeouts, unobtrusive watches etc with the help of concerned RPF Post and local police to cause arrest of wanted criminals and the recovery of stolen property.
- (iii) Assisting the RPF and Police in the detection and prevention of crime as advised by PCSC.
- (iv) Visiting the scene of a serious crime of Inter-Railway ramification and coordinating with the local RPF and police for the detection of the cases.
- (v) Making enquiries of complaints entrusted by PCSC/Sr. DSC/DSC I/c.

- (vi) Submission of Intelligence report pertaining to crime (against Railway Property, passengers or regarding offences under Railways Act or crime under NDPS Act, Crime of Human/Wildlife trafficking etc.) to Division I/c and PCSC.
- (vii) Drives to curb offences mentioned in The Railways Act.
- (viii) Surveillance on habitual offenders enlarged on bail.
- (ix) Collection and analysis of digital clues with the help of Cyber Cell to unearth crime and identify suspects in cases of theft of railway property, touting, passenger offences, narcotic and other smuggling, human trafficking and other offences being committed through rail or in railway area or in cases where interest of railway or its customers has been harmed by criminals.

2. A Passenger Security (PS) Cell shall function as a separate Cell and will not be part of the Crime Wing. The duties of the Passenger Security Cell will be as under:

- (i) Maintenance of Dossiers and Card Indices related to crime against passenger offences and criminals. Use of RSMS for maintenance and preparing reports on the basis of dossiers will be resorted to.
- (ii) Monitoring of response on complaints received on Rail Madad, Twitter, Social Media, etc.
- (iii) Analysis of data received from 139, RailMadad, social media (twitter etc) and Meri Saheli Module and culling out actionable points from them. Follow up on actionable points for reduction of security related problems faced by passengers in the Area of responsibility.
- (iv) Monitoring of cases of Passenger Offences, its registration, planning to curb such offences & co-ordination meetings including SLSCR meeting.
- (v) Analysis of passenger crime.
- (vi) All issues related to Special Occurrences.
- (vii) Monitoring of Security Control Room.
- (viii) Press briefings and activities related therewith.
- (ix) Train Escorting
- (x) VVIP Movement
- (xi) Social media content creation, outreach and analysis.

The passenger Security Cell will work under ASC PS in the zone and under an SI/IPF in the division.

**3. Administrative setup of Crime Wing –
CW may function over:**

- A. Zone
- B. Division

A. Zone –

Crime wing at Zonal level will work under an ASC rank officer who will head two separate cells i.e. Analytics & Data Management Cell and Detective & Investigative Cell.

B. Division –

Two Cells of Crime wing i.e. Analytics & Data Management Cell and Detective & Investigative cell will each be headed by an Inspector rank officer.

4. Command & Control –

The following channel of command and control for **Crime Wing** and **Passenger Security Cell** will be adhered to:

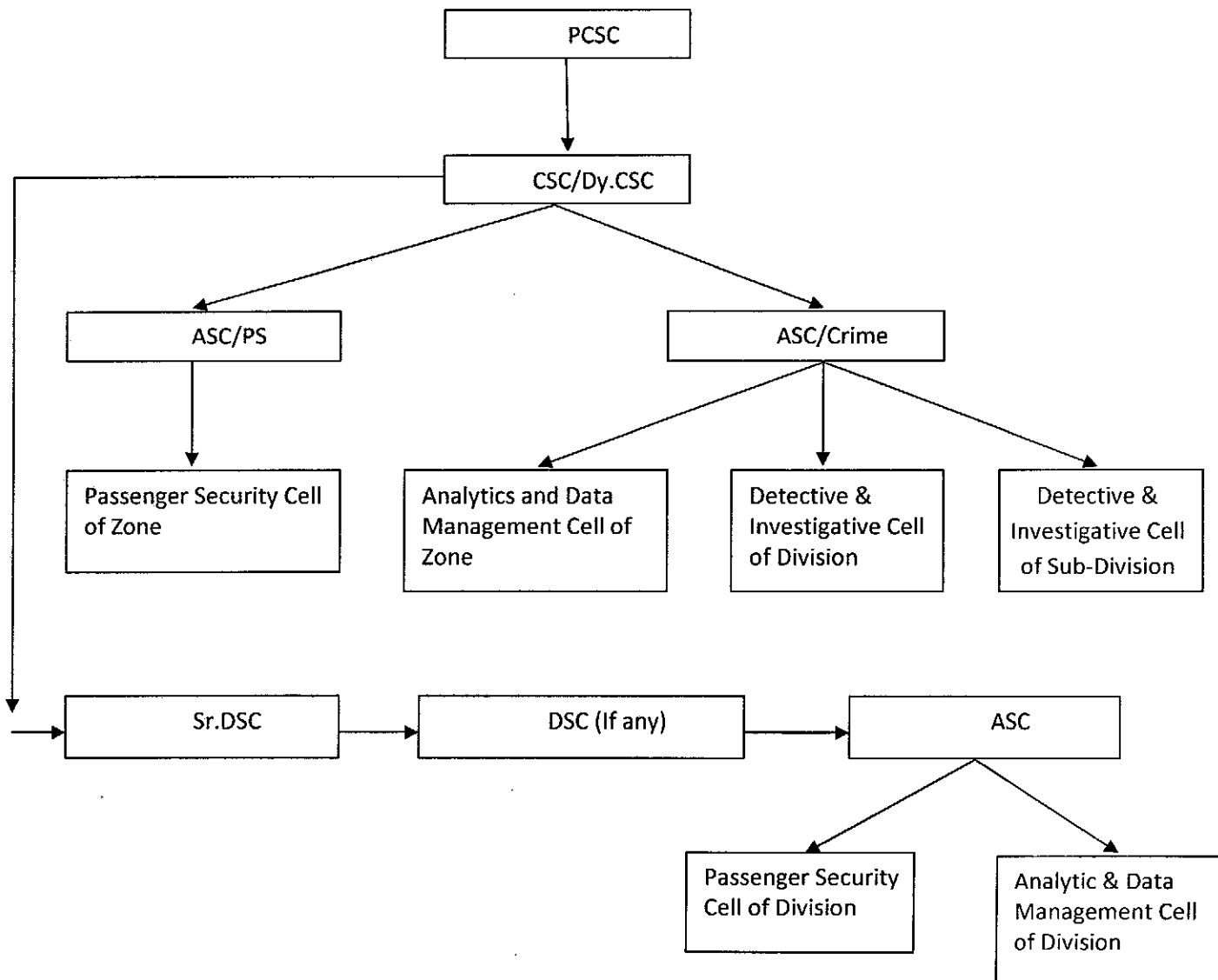
A. Administrative control–

- i. **Zone** - Administrative Control of both Cells of the Crime wing i.e. **Analytics & Data Management Cell and Detective & Investigative Cell and the Passenger Security Cell** of Zonal HQ will vest with PCSC through CSC/Dy.CSC & concerned ASC. The administrative control of Detective & Investigative Cell of Divisions, Sub-Divisions will also vest with PCSC through CSC/Dy.CSC & concerned ASC.
- ii. **Division** - The administrative control of Analytics & Data Management cell and the Passenger Security Cell working in divisions will rest with the Sr. DSCs/DSCs concerned.
- iii. The salary, wages, leave, T.A. and other administrative authority will be exercised as per the existing procedure in vogue in the zone.

B. Disciplinary control:

- i. **Zone:** -The Gazetted Officer in-charge of Crime Wing (Detective & Investigative Cell) will exercise disciplinary control over RPF personnel posted in CW (Detective & Investigative Cell and Analytics & Data Management cell) as per the schedule of powers prescribed in the RPF rules 1987. This will also be applicable on staff posted in Detective & Investigative Cell of division/Sub-division. The Gazetted Officer in-charge of Passenger Security will exercise disciplinary control over RPF personnel posted in Passenger Security Cell.

- ii. **Division:** - ASC/DSC/Sr. DSC of division will exercise disciplinary control over RPF personnel posted in Analytics and Data Management Cell and Passenger Security Cell of the division as per the schedule of power prescribed in the RPF Rule 1987.



C. Operational Control

i. Detective & Investigative Cell –

- a. **Zone** - Operational control will vest with PCSC through CSC/Dy.CSC & concerned ASC.
- b. **Division** -Operational control over Detective & Investigative Cell shall be shared functionally between the division and the Security Commissariat as

may be ordered by the Principal Chief Security Commissioner. The operational control of Analytics & Data Management cell working in divisions will rest with the Sr. DSCs/DSCs concerned.

ii. Analytics & Data management and Passenger Security Cell-

a. Zone -Operational control will rest with PCSC through CSC/Dy.CSC & concerned ASC.

b. Division - Control over Analytics & Data Management Cell & Passenger Security Cell shall vest with Sr. DSC through DSC (if any) & ASC of Division.

5. Constitution of Crime Wing in the Zonal and Divisional Railway:

i) PCSCs should assess the requirement of Manpower for each cell and finalise the strength as deemed fit with the concurrence of Security Directorate from its own strength submitting the detail justification.

ii) Cyber Cell of the Zones will be the part of Crime Wing working under the command of In-charge of Crime (SC/ASC) of Detective & Investigative Cell.

6. Short listing for screening

A. The screening will be conducted to shortlist only the officers and staff to be posted in Detective and Investigation Cell. Other Cells like ADM Cell and PS Cell should be treated as normal HQ/divisional unit (as the case may be) and transfer/posting in these units may be done by the Competent Authority following normal procedure for transfer/posting as per Establishment Manual.

B. PCSC may shortlist candidates at least 3 times the number of vacancies to be filled up.

C. The following RPF personnel will be eligible to be shortlisted for screening:

Designation	Maximum age of eligibility
	Detective & Investigative Cell
Constable	35 years
Head Constable	40 years
Astt. Sub-Inspector	45 years
Sub-Inspector	45 years
Inspector	55 years

D. The shortlisted candidate should be free from DAR proceedings/vigilance/criminal cases and should not be undergoing any penalty. They should have clean record of service of at least 5 years (Candidates having less

than 5 years of service and not worked in field for at least 3 years should not be considered for posting in **Detective & Investigative Cell** of Crime Wing).

- E. The exercise of filling up the vacancies should start in the month of January and should conclude by 15th Feb. every year taking into the prospective vacancies upto the Month of September of that year.

7. Screening

- A. After the shortlist for each Cell is prepared by PCSC, the screening of the candidates will be conducted.

- B. Screening may be done to adjudge the suitability of a candidate based on the following Traits:

- Having flair for Intelligence Gathering
- Good Interpersonal Skills
- Proficiency in Local Language and Customs
- Contacts in the Local Population
- Inquisitive and attentive to Details
- Perceptive and possess Ingenuity
- A good Listener and know how to keep Silent
- Able to express clearly and interestingly
- Possess Great Patience
- Quick Thinker
- Inconspicuous in appearance
- Passion to work in this field

- C. A screening committee will be constituted by PCSC consisting of three officers of the rank of Assistant Security Commissioner. In the event of absence of an officer of requisite rank in the Zone, an officer of the rank Security Commissioner/Sr. Security Commissioner may be nominated.

- D. The report of screening committee may be submitted to PCSC who will either approve it or reject giving detailed reason. In case of rejection, a fresh committee may be constituted for screening.

E. The following will be the stages of screening:

- a. Test of proficiency in speaking local language: 20 marks will be evaluated by the committee. Zones, where more than one language is spoken, proficiency will be tested in any of the languages spoken. Bonus 10 marks will be awarded if the

candidate is able to speak all but not less than four languages with proficiency. Bonus 5 marks will be awarded if he/she is able to speak more than two languages with proficiency.

- b.** Proficiency in IT/Computer Applications: 50 marks will be evaluated by the committee.
- c.** Test of driving a four-wheeler: 20 marks: if candidate is proficient in driving both M/Cycle & LMV and possesses valid licence for them. If the candidate possesses only M/Cycle DL and shows proficiency for driving M/Cycle, only 5 marks will be given.
- d.** Record of service: 20 marks: will be evaluated by the committee.
- e.** Knowledge of Rules and practices pertaining to Arrest, Search, Seizure, Inquiry of Part – I & II crime (40 Marks), Offences pertaining to Body & Property, Train Escorting, Special Report Cases & Special Occurrences, ICJS/CCTNS, RSMS, RailMadad, Twitter, Facebook & other social media platforms, analysis of data, Human Rights, JJ Act, NDPS Act, Arms Act etc.

8. Posting of successful candidates –

- A.** The candidates obtaining 60% marks will be declared to have qualified. The candidates declared to have qualified will be included in the merit list and subsequently posted to the extent of vacancies based on their position in the merit list and option submitted by them. However, rules like 10 years/15 years in a city/cluster will have to be followed.
- B.** PCSC may post the qualified staff by adhering to Sub Para 8 (A) above and other provisions of Transfer & Posting as mentioned in RPF Establishment Manual and subsequent orders issued from time to time by Railway Board.

9. Training -

A two weeklong Pre-induction Course will be conducted by concerned PCSCs in Zonal RPF Training Centres for every RPF personnel on his initial posting in Crime wing (D&I) after screening followed by refreshers every year. PCSCs may also approach State Police and Other Security Agencies to avail the services of reputed Intelligence experts as trainers.

10. Posting out of Crime Wing

- A.** DG/RPF reserves the right to post any RPF staff out of Crime Wing (D&I) without assigning any reason.
- B.** Ordinarily, RPF personnel working in Crime wing (D&I) may not be posted out of Crime Wing prior to completion of tenure. Exceptional cases will be dealt on case-to-

case basis with approval of DG/RPF for Inspectors & PCSC in case of other ranks. In such cases, PCSC/Sr. DSCs/DSCs concerned will send a proposal to competent authority with detailed reasons mentioned therein.

- C. RPF personnel posted in Crime Wing (D&I) may be posted out after completion of tenure. However, there is no bar on his/her posting in ADM cell of Crime Wing or in PS Cell subject to fulfilling the condition of 10 years/15 years.
- D. However, if the staff gets promoted to a higher rank, he/she may be posted out of CW (D&I).

11. Reports, returns and documentation:

The format for registers pertaining to crime wing (C&I) as prescribed, and available in RPF Crime Manual (**Annexure - A**) should be maintained.

12. Tenure of posting:

The tenure of RPF personnel in CW (All Cells) will be as per the provisions contained in RPF Establishment Manual.

13. Channel of reporting: -

Intelligence requiring immediate attention and action on the part of the Division shall be passed on directly to the Sr. DSC/DSC by the unit deployed in that Division with information to PCSC through SC/ASC I/C of CW of Detective and Investigative Cell. All other information/inputs/crime intelligence report may be submitted to I/C of Detective & Investigative Cell who in turn will forward it to concerned division and ask for an Action Taken Report on it.

14. Infrastructure and resources:

- Appropriate office accommodation should be provided where any person can approach for giving intelligence inputs.
- Subject to the availability of space, a room should be earmarked for briefing/debriefing of the individual source.
- The concerned PCSCs and Sr. DSCs/DSCs shall earmark at least 15% of their SSF immediately after receipt for distribution to ASC/SC In-charge of CW (Detective & Investigative Cell) and IPFs/SIs of CW (Detective & Investigative Cell) units. An annual internal audit about proper accountal/utilisation of the fund shall be conducted by the concerned SC/ASC at the Zonal Headquarter and a detailed audit report should be submitted to PCSC in the first week of January, every year. The Auditing Officer should record details about proper utilisation of the fund through parameters like amount spent, number of sources developed during the year, number of high-value Intel inputs generated etc.

- Additional SS funds as per need must be made available to CW (Detective & Investigative Cell) by the concerned Divisional Head (Sr. DSC/DSC) and PCSC.
- Imprest of Rs 5000/- or more should be sanctioned for monthly petty expenses of the CW (Detective & Investigative Cell) of the division. The imprest amount may be more based on the workload, jurisdiction, sensitivity of the area, operational need among other factors.
- Provision of adequate tech Gadgets in the field units shall be ensured by all the PCSCs. Some of the technological gadgets recommended are as under:
 - i. Smart Phones with CUG SIM Cards to all personnel
 - ii. Hidden/Spy cameras
 - iii. Night vision devices
 - iv. CDR Analysis software to analyse CDR/SDR/TDD
 - v. GSM live voice recorder
 - vi. GSM live video recorder
 - vii. Pocket pen voice/ video recorder
 - viii. Wireless video camera with laptop recorder
 - ix. Audio/video transmitters that can be concealed
 - x. Audio/video bugs concealed in button/spectacle frame
 - xi. Wide band video UHF link, Laser listening device, video bugs in spectacles, video bugs in tie pins, digital audio miniature bugs, video bug in button etc.

The list is only indicative and not exhaustive. In addition, software/IT application for social media analysis will also be procured for collecting OST (open-source Intelligence). While procuring the Gadgets/Software, the Zonal PCSCs shall ensure that mandatory condition of short duration training by the vendor while inviting tenders related to procurement of tech Gadgets/Software should be a part of the tender document.

- Computers with scanners, printers and internet connection should be provided with CW (Detective & Investigative Cell) along with fax, video cameras, digital cameras, and photo copiers. LCD/ LED TVs and News Papers should also be provided at all CW (Detective & Investigative Cell) units.
- One four-wheeler and one two-wheeler at the divisional level CW and one motorcycle to each unit of CW should be provided to CW (Detective & Investigative Cell) sub-division.

15. Writing of APARs:

Detective & Investigative Cell

Designation	Initiating Officer	Reviewing Officer	Accepting Officer
ASC	CSC	PCSC	PCSC
IPF	ASC/I/C of CW of zone	CSC	PCSC
SIPF/ASI/HC/CT	IPF	ASC In-Charge of CW (Detective & Investigative Cell) of the zone	CSC

Analytical and Data Management Cell and Passenger Security Cell

Designation	Initiating Officer	Reviewing Officer	Accepting officer
IPF	ASC	Sr. DSC (In case of 3 tier structure, remarks of SC of the division maybe obtained)/DSC I/C division	PCSC
SIPF/ASI/HC/CT	IPF	ASC/SC (In case of 3 tier structure, remarks of ASC may be obtained.	Sr. DSC/DSC I/c division

16. Assessment of performance of CW (Detective & Investigative Cell) and Monthly review meetings.

PCSC/CSC should make a review of performance of CW (Detective & Investigative Cell) on quarterly basis (Jan.-March, April-June, July-Sep., Oct.-Dec.) and submit a detailed report to DG/RPF with action taken including figures/data on the format enclosed as **Annexure -B**.

These required data is not exhaustive and PCSC may formulate their parameters to analyse the performance of CW (Detective & Investigative Cell) and issue instructions to their formation to improve their performance.

17. Other details:

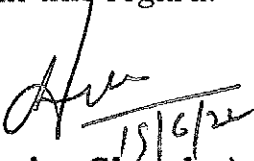
- i.** Sr. DSC/DSC may utilize the CW in selected cases having wider verification and enquiries with the approval of PCSC concerned on case-to-case basis.
- ii.** The strength of CW (Detective & Investigative Cell) may vary according to size, volume, crime pattern, vulnerability, and threat perception of the jurisdiction.
- iii.** Each case referred to CW (Detective & Investigative Cell) must have a Crime number of jurisdictional RPF post concerned, and CW (Detective & Investigative Cell) Officer will work only as special investigating officer for that crime/case.
- iv.** There is a tendency among Zonal Railways to entrust non-mandated duties like conducting fact finding enquiries in public complaints not related to crime against passenger or railway property, conducting visible watch/patrolling at

vulnerable spots, taking action to stop stone pelting over trains or placing foreign material on track etc. These responsibilities are to be performed by the executive wing (RPF posts/OPs/CW etc). PCSCs may desist from entrusting these responsibilities to Crime Wing (Detective & Investigative Cell).

- v. The Zonal and Divisional CW (Detective & Investigative Cell) will submit its report and findings to Sr. DSC/DSC if the same has be entrusted by Division with a copy to CW (Detective & Investigative Cell) I/C in PCSC's office.

Responsibilities of Crime Wing (ADM and D&I) and PS Cell mentioned in Security Circular no. 01/2022 dated 31.01.2022 and Security Circular no. 01/2021 dated 02.03.2021 will be shouldered by the personnel posted in CW (Detective & Investigative Cell).

This will supersede all directive, guideline, circulars issued earlier in this regard.


15/6/22
(Sanjay Chander)
Director General/RPF
Railway Board.

Copy to:-

All PCSCs Zonal Railways, RPSF, Kolkata Metro, PUs, RDSO, Const., CORE, Director/JR/RPF Academy & TC/KGP, CSC KRCL, DIG/Project (with request to upload this document on official website of RPF)

List of registers to be maintained by Divisional CIB Units-

Name of Register with Code:

Sl.No.	Register Code	Name of the Register
1.	CIB-1	Railway Act Register
2.	CIB-2	Railway Act Enquiry Register
3.	CIB-3	RP(UP) Act Register
4.	CIB-4	RP(UP) Act Enquiry Register
5.	CIB-5	Surveillance Register of criminals(RP(UP) Act)
6.	CIB-6	Surveillance register of criminals (TOPB)
7.	CIB-7	Delivery register
8.	CIB-8	Complaint Register
9.	CIB-9	Heinous crime register
10.	CIB-10	Drugging Register
11.	CIB-11	Control Message Register
12.	CIB-12	Railway Criminal Register (Confidential)
13.	CIB-13	Confidential Register
14.	CIB-14	Intelligence Register
15.	CIB-15	Receiver Register

Performance of CW (Detective & Investigative Cell) of Zonal HQ, Divisional Units & Productions units for the year.....

Zone	HQ/ Div.	Name of Crime Wing (Detective & Investigative Cell) unit.	No. of Crime Intelligence Reports submitted regarding theft of Railway Property (RM+BC)	No. of Crime Intelligence report submitted further finalized in registration of cases	No. of RP(UP) Act cases detected independently (where FIR/ Seizure is made by CW officer/ staff)	No. of cases of touting detected independently (where FIR/ Seizure is made by CW officer/ staff)	No. of cases in which assistance given to Executive Branch in detection of cases of RP(UP) Act / Rly. Act.		No. of persons apprehended in passenger crime (Drugging, TOPB, Robbery, Dacoity Crime against Women & Human Trafficking)	Cases inquired (completed)						
							RP (UP) Act	Railways Act		By CW Units Independently	Jointly with RPF/GRP/Police	Public Complaints	RP (UP) Act cases	Rly Act cases	Inquiry into C-3	BC
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
Total																